

Date: 30.12.2024

ADDENDUM-1

e-Tender for Facility Management Services for Desktop Management Solution
(GEM/2024/B/5733035)

SN	Page no	Point	Description in the tender (Tender Ref)	To be read as
1	ATC Pg 1	Eligibility Criteria for bidders SN 3	The Bidder should have a minimum average turnover of Rs.100 Crores each in the years 2022-23, 2021-22 and 2020-21. This has to be substantiated by the audited Balance Sheet of the Firm / Company for the relevant years and if breakup of figures is not available in the Balance Sheet, appropriate certificate for the same should be produced from the CA Firm who has audited the accounts of the Firm / Company.	The Bidder should have a minimum average annual turnover of Rs. 7.80 Crores (for 3 years) in the years 2022-23, 2021-22 and 2020-21. This has to be substantiated by the audited Balance Sheet of the Firm / Company for the relevant years and if breakup of figures is not available in the Balance Sheet, appropriate certificate for the same should be produced from the CA Firm who has audited the accounts of the Firm / Company.
2	ATC Pg 2	Eligibility Criteria for bidders SN 8	The Bidder must have Support Centre/ Service Centre in at least 10 States and Union Territories of India	The Bidder must have Support Centre/ Service Centre in at least 5 States and Union Territories of India
3	ATC Pg 2	Eligibility Criteria for bidders SN 9	The bidder should have provided the same services (AD, SCCM/Manage engine/AV systems supports) similar to NIA environment for more than 15000 desktops in at least two reputed organizations in which one should be a PSU/BFSI organization during the period 01-01-2019 till date.	The bidder should have provided the same services (AD, SCCM/Manage engine/AV systems supports) similar to NIA environment for more than 7,500 desktops in at least two reputed organizations in which one should be a PSU/BFSI organization during the period 01-01-2019 till date.

(Chief Manager)
IT Department.